

# FOREVER HEALTHY, LLC.

## REFUNDS, RETURNS AND REPLACEMENT POLICY

### Retail Customer Return & Refund Policy

#### **100% RETAIL CUSTOMER SATISFACTION GUARANTEE**

For our First Time Purchaser who purchase our products online from our Retail Resellers' Website, we provide for a full 100% unconditional no questions asked refund. All you must do is fill out the Refund Request Form and return it along with the product purchased in a resalable unused condition with your invoice or paid receipt and we will provide the refund to you. The Customer has 30 days from the date of purchase to initiate the request.

#### **DAMAGED PRODUCTS ON RECEIPT OF SHIPPING**

You may return products that are damaged upon receipt from the shipping company or carrier who delivered the goods. To make a claim for a refund, you must first notify the shipping company of the damaged goods, put them on notice and complete a claim form against them with a copy being sent to us along with pictures of the damaged goods.

You should notify both Forever Healthy Products and the shipping carrier within 24 hours of receipt of the product. Damaged goods are generally replaced and reshipped at no cost to you. You must return the damaged products to our offices.

#### **Shipping**

You will be responsible for paying for your own shipping costs for returning your item.

#### **Contact Us**

If you have any questions on how to return your item to us, contact us through our Customer Service.

#### **USA REFUNDS, RETURNS AND REPLACEMENTS**

Forever Healthy, LLC.  
14622 Ventura Blvd, #102-1003  
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#### **PHILIPPINE REFUNDS, RETURNS AND REPLACEMENTS**

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Edsa Corner of Ortigas Ave, Ortigas, Pasig Philippines 1100  
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